

LIMITED WARRANTY:

Bang & Olufsen products purchased from an authorized Bang & Olufsen retailer, are covered by a warranty. The warrantor is the national Bang & Olufsen Company.

Bang & Olufsen Retail Pty Ltd
579 Church St
Richmond Victoria 3121
Tel: +61 (0) 3 9835 7700

The warranty covers all defects (compared to the specification of the product in question) that may arise in the product within the below mentioned warranty period, however with the exceptions set out below.

Unless otherwise explicitly stated in documents provided in connection with the purchase, the warranty period is 36 months. The warranty period starts when the product(s) is delivered to the end-user, and ceases to be valid 36 months after this delivery date.

This warranty does not extend to any product whose serial number has been defaced or altered, just as the warranty will cease if you make modifications in the software not authorized by Bang & Olufsen.

The following are not covered by the warranty:

- *Defects that have been caused by wrongful use, incorrect installation, incorrect repairs/modifications, or maladjustment of the product, or neglect, hereunder "burn in" of plasma, overdriving of speakers and similar.*
- *Defects that have been caused by lightning, fire, water, or other events of force majeure.*
- *Defects in consumables, (i.e. components that are expected to require periodic replacement including without limitation: batteries, blu-ray lasers etc.) beyond the expected lifetime of the consumable in question.*
- *Minor defects in LCD and plasma displays; minor in this sense shall refer to no more than four (4) defective pixels per million pixels on a given LCD/plasma display, and furthermore provided that, if the display is divided into nine (9) equal rectangular areas, there shall be no more than one (1) defective pixel in the central area of the display.*

With the below stated exceptions, to claim under the warranty you may contact any authorized Bang & Olufsen retailer throughout the world, if a defect covered by the warranty arises in your Bang & Olufsen product within the warranty period. The Bang & Olufsen retailer in question will rectify the defect either by, at his choice, repairing the defective product, replacing it, or paying you back the purchase sum. Bang & Olufsen will not bear the costs of consequential damage or indirect loss or any related expense of claiming under the warranty, such as operation loss, transportation costs or postage expenses, and the warranty does not cover costs connected with rent of substitution products. Additionally if it is only possible to repair the product by modifying or demolishing the building in which the product is placed, the warranty does not cover any costs or expenses in connection with such modification(s) or demolition. Bang & Olufsen products which are developed especially for use in the country in which they are sold, e.g. due to varying transmission systems and approval demands, are not covered by this warranty, if defects or malfunctions are caused by the usage of the product in another country. To obtain information about the possibility to use your product in another country, contact a Bang & Olufsen retailer.

In order for the warranty to apply, and to claim under the warranty, you must present the original invoice received at the time of purchase of the product in question, to the authorized Bang & Olufsen retailer where you wish to make your warranty claim.

The warranty provided above, is provided in addition to the rights and remedies granted to you in accordance with applicable legislation.

For the Australian market only:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

National Sales Office:

Australia

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