

BANG & OLUFSEN(UAE) LEGAL SECTION

Online Shipping Policy

Details about where and how we are shipping products purchased on our website.

Online Shipping Policy

This Online Shipping Policy is provided to you by MUSIC CENTRE ("MUSIC CENTRE" or "we", "us", "our"), consisting of MUSIC CENTRE P.O. Box 1584 St. 21, Al Quoz Industrial Area 4, Dubai, United Arab Emirates. Commercial License No. 207392.

- MUSIC CENTRE offers shipping of products purchased on the Bang & Olufsen Website to the following countries: United Arab Emirates
- It's not possible to change your shipping address after you have submitted your order on our Website. Orders are immediately sent to the fulfilment center when they are submitted and our system can no longer retrieve or change them. If your shipment is not successfully delivered it will be returned to the fulfilment warehouse and a credit will be made to your account.
- MUSIC CENTRE has the risk and liability for damage to the goods during transport when delivering until you or someone appointed by you have taken physical possession of the goods.
- If you choose to return the goods regardless of the situation you will have the risk and liability for damage to the goods during transport when returning until MUSIC CENTRE has taken physical possession of the goods.
- Business/Working Days: We can dispatch orders on working days only. Working days are Sunday to Thursday (excluding public holidays). Please take this into account when placing orders over the weekend. For example, if you place an order on Friday, once payment is received & cleared, your order will be processed & dispatched as mentioned below from the next working day. The deliveries within the Emirate of Dubai will be done within 1-2 working days by UAE store support delivery staff and for other Emirates in UAE will be delivered within 3-4 working days through courier.

Should you have any questions in regards to our shipping process, do not hesitate to contact our Customer Support.