

# Limited Warranty

Version: v1.5

Published: November 2019

Any valid Bang & Olufsen Limited Warranty is provided to you by Bang & Olufsen Group ("Bang & Olufsen" or "we", "us", "our"), consisting of Bang & Olufsen A/S, Bang and Olufsen Allé 1, DK-7600 Struer, Denmark, with business registration number 41257911 and its subsidiaries, as defined in the consolidated [Group Annual Report](#).

The Bang & Olufsen warranty depend on the product in scope and when the product was purchased. In the following you can read and if needed download the Limited Warranty that applies to your product.

## Purchased before November 2019

For the products Beoplay V1 and Beoplay A9 click [here](#)

For products belonging to the series Beoplay (except Beoplay V1 and Beoplay A9), Beolit, Earphones, Headphones, Earset click [here](#)

For all other Bang & Olufsen products purchased before November 2019 click [here](#)

## Purchased in or after November 2019

For the products Beoplay V1 and Beoplay A9 click [here](#)

For products belonging to the series Beoplay (except Beoplay V1, Beoplay A9, Beoplay H95, Beoplay HX, Beoplay Portal, Beoplay EX and Beolit 20), Beolit, Earphones, Headphones, Earset or product Beosound A1 2nd Gen click [here](#)

For Beoplay EX - "By registering EX in the app, extend your warranty period to three years as of the date of purchase" click [here](#)

For all other Bang & Olufsen products purchased in or after November 2019 click [here](#)

## We are here to help you

Should you have any question in regards to the different warranties always feel free to call our [Customer Support](#).